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| **FT/BS/1221/B 15-SEP-2021** | | | | | | | | | |
| **FIRST TERM EXAMINATION (2021-22)** | | | | | | | | | |
| **Subject: BUSINESS STUDIES**  **Grade: XII** | | | Max. Marks: 40Time: 90 Mins | | | | | | |
| **Name:** | | | | | **Section:** | | **Roll No:** | | |
| ***General Instructions:***   * *This question paper consists of 10 printed pages.* * *The questions Paper contains* * *All answers to be written in the answer sheet provided.* * *Section A has 24 questions. Attempt any 20 questions.* * *Section B has 24 questions. Attempt any 20 questions.* * *Section C has 12 questions. Attempt any 10 questions.* * *All questions carry equal marks.* * *There is NO negative marking.* | | | | | | | | | |
|  | **SECTION A**  **Attempt any 20 questions only** | | | | | | |  | |
| **1.** | `Nandan’ General Manager in Sea Ltd, uses his knowledge of management in a unique and different manner and all the employees working under his guidance are happy and satisfied. He rewards the employees who come to office on time. Identify the nature of management highlighted above. | | | | | | | |
|  | a. | Management as a profession | | b. | | Management as a science | | |
|  | c. | Management is an art. | | d. | | None of the above | | |
| **2.** | Management is equally important to run a political organisation as it is to run an economic organisation. Which feature of management is being reflected in the given statement? | | | | | | | |
|  | a. | Management is goal oriented | | b. | | Management is multidimensional | | |
|  | c. | Management is all pervasive | | d. | | Management is a group activity | | |
| **3.** | Identify the process that provides the requisite amount, quality, timing and sequence of efforts, which ensures that planned objectives are achieved with a minimum of conflict. | | | | | | | |
|  | a. | Management | | b. | | Coordination | | |
|  | c. | Planning | | d. | | Controlling | | |
| **4.** | Management is said to be poor if it is | | | | | | | |
|  | a. | Efficient but ineffective | | b. | | Effective but inefficient | | |
|  | c. | Both inefficient and ineffective | | d. | | All the above | | |
| **5.** | **Which says: “We should not have multiple bosses, as it will lead to divided responsibility'.** | | | | | | | |
|  | a. | Unity Of Command | | b. | | Unity Of Direction | | |
|  | c. | All of the above | | d. | | None of the above | | |
| **6** | Name and explain the technique of scientific management which **is an extension of the principle of division of work and specialization** | | | | | | | |
|  | a. | Standardization | | b. | | Simplification of work | | |
|  | c. | Functional foremanship | | d. | | All of the Above | | |
| **7** | **Why did Taylor introduce Differential piece wage system?** | | | | | | | |
|  | a. | To differentiate between efficient and inefficient workers | | b. | | To reward efficient workers. | | |
|  | c. | a and b | | d. | | None of the above | | |
| **8** | The objective of \_\_\_\_\_\_ is to eliminate unnecessary and wasteful movements so that it takes less time to complete the job efficiently. | | | | | | | |
|  | a. | Motion Study | | b. | | Time Study | | |
|  | c. | Fatigue Study | | d. | | Method Study | | |
| **9** | Planning requires logical and systematic thinking rather than guess work or wishful thinking.  Identify the related feature of planning. | | | | | | | |
|  | a. | Planning is futuristic | | b. | | Planning is a mental exercise. | | |
|  | c. | Planning establishes standards for controlling. | | d. | | Planning focuses on achieving objectives. | | |
| **10** | “The management had taken utmost care regarding the possible outcome and timely review of the  Plans to achieve the set target during the hard time.” Which is the last step of the Process mentioned here? | | | | | | | |
|  | a. | Implementation of plan | | b. | | Timely execution of projects | | |
|  | c. | Follow up | | d. | | To prepare alternative course of action | | |
| **11** | Which of the following statements are false?   1. If there is planning, employees would be working in different direction and the organization would be able to achieve its desired goals. 2. The ideal plan, of course, would be the most feasible, profitable and with least negative consequences 3. After setting objectives, the next step of planning process is Evaluating alternative courses 4. The need for planning doesn’t arises when alternatives are available. | | | | | | | |
|  | a. | 1, 2, 4 | | b. | | 1, 3, 4 | | |
|  | c. | 2, 3, 4 | | d. | | All the above | | |
| **12.** | Identify the statement which is not correct: | | | | | | | |
|  | a. | Planning is required a top-level management only. | | b. | | Planning facilitates decision-making | | |
|  | c. | Planning is a time-consuming process | | d. | | All are correct. | | |
| **13.** | Star Ltd. is a garment manufacturing company. The co. regularly scans business environment and  constantly adapts itself to change in environment. With all these efforts also, it became difficult  for company to foresee future trends, competition in the market effects the financial plan of  the co. Identify limitation of planning. | | | | | | | |
|  | a. | leads to rigidity | | b. | | may not work in dynamic environment | | |
|  | c. | reduces creativity | | d. | | huge cost | | |
| **14.** | Assertion (A) The objective of time study is to determine the number of workers to be employed; frame suitable incentive schemes and determine labor costs  Reason (R) Time Study is done so that a business firm can provide suitable equipment and tools to educate workers on their use. | | | | | | | |
|  | a. | Both Assertion and Reason are correct and Reason is the correct explanation of the Assertion. | | b. | | Both Assertion and Reason are correct but Reason is not the correct explanation of the Assertion | | |
|  | c. | Only Assertion is Correct | | d. | | Only Reason is correct | | |
| **15.** | Business environment is group of forces | | | | | | | |
|  | a. | Specific | | b. | | General | | |
|  | c. | Internal | | d. | | Specific and general | | |
| **16** | Which of the following best indicates the importance of business environment? | | | | | | | |
|  | a. | Identification | | b. | | Improvement in performance | | |
|  | c. | Coping with rapid changes | | d. | | All of them | | |
| **17** | Which of the following is an example of social environment? | | | | | | | |
|  | a. | Money supply in the economy | | b. | | Consumer Protection Act | | |
|  | c. | The Constitution of the country | | d. | | Composition of family | | |
| **18** | WhatsApp was the first application for mobile chat. Afterwards, many other applications came but  still WhatsApp is No.1 in mobile chat. Which importance of Business Environment is highlighted? | | | | | | | |
|  | a. | Helps in tapping resources | | b. | | Helps to identify opportunities and getting first mover advantages | | |
|  | c. | Identifying threat and getting warning signal | | d. | | Helps in policy making | | |
| **19.** | Pawan is working as a Production manager in CFL Ltd. which produces CFL bulbs. There is no class- conflict between the management and workers. The working conditions are very good. The company is earning huge profits. As a policy, the management shares the profits earned with the workers because they believe in the prosperity of the employees.  State the principle of management described in the above paragraph | | | | | | | |
|  | a. | Harmony Not Discord | | b. | | Corporation Not individualism | | |
|  | c. | Subordination of individual Interest to general Interest | | d. | | All of the above | | |
| **20** | \_\_\_\_\_\_ ensures that products reach the ultimate customers from the manufacturers. | | | | | | | |
|  | a. | Selling | | b. | | Marketing | | |
|  | c. | Physical distribution | | d. | | Sales promotion | | |
| **21** | Anita decided to start a business of selling dress material from her house. She did various online service to find out about the preferences of prospective customers. Based on this, she prepared a detailed analysis of the business. She then made important decisions including deciding about the features, quality, packaging, labelling, and branding of the dress material. Identify the element of marketing mix discussed above | | | | | | | |
|  | a. | Production. | | b. | | Market | | |
|  | c. | Product | | d. | | Place | | |
| **22.** | Assertion (A) Marketing Planning helps in collecting information about consumers, their requirements, and expectations.  Reason (R) These planning is made for increasing the level of production, sales and  promotion of products etc. | | | | | | | |
|  | a. | Both A and R are true, and R is the correct explanation of A. | | b. | | Both A and R are true, but R is not the correct explanation of A. | | |
|  | c. | Both A and R are false. | | d. | | A is true but R is false. | | |
| **23.** | A popular brand of hair conditioner comes in different categories for different hair, say for normal hair and for other categories.” Identify the function of labelling in the above example. | | | | | | | |
|  | a. | Providing information regarded by law | | b. | | Describe the product and specify its contents | | |
|  | c. | Grading of products | | d. | | Promotion of products | | |
| **24.** | In order to get feedback about its recently launched immunity booster ayurvedic medicine, Atulya Ltd. Conducted online survey using a questionnaire, to gather consumers view and opinions. Identify the marketing function being used by Atulya limited. | | | | | | | |
|  | a. | Standardization | | b. | | Product designing. | | |
|  | c. | Consumers support service. | | d. | | Gathering and analyzing market information | | |
|  | **SECTION B**  **Attempt any 20 questions only** | | | | | | | |
| **25.** | Which of following statements are false?   1. The basic objective of any business is survival. 2. Scientific management principles are universally applicable. 3. The top level of management is not responsible for all the activity of business and its impact on society. 4. Management does not require teamwork and co-ordination of individual efforts in a common direction. | | | | | | | |
|  | a. | 1,3,4 | | b. | | 1,2,3 | | |
|  | c. | 2,3,4 | | d. | | 1,2,4 | | |
| **26** | At times, it may become difficult to integrate employees’ efforts and activities. All individuals differ in their habits of work, background, approaches to situations and relationships with others.  The importance of coordination being highlighted above is: | | | | | | | |
|  | a. | Specialization | | b. | | Growth in size | | |
|  | c. | Functional differentiation | | d. | | All the above | | |
| **27.** | Assertion: Responsibility of coordination lies only with the top-level managers.  Reason: Coordination is the responsibility of all levels of management. | | | | | | | |
|  | a. | Both A and R are true and R is the correct explanation of A. | | b. | | Both A and R are true but R is not the correct explanation of A. | | |
|  | c. | A is true but R is false. | | d. | | Both A and R are false | | |
| **28** | \_\_\_\_\_\_\_ is a managerial function that is concerned with monitoring organizational performance  towards the attainment of organizational goals. | | | | | | | |
|  | a. | Planning | | b. | | Organizing | | |
|  | c. | Directing | | d. | | Controlling | | |
| **29.** | Assertion: Fatigue study is a very helpful technique for checking the movements of the workers  Reason: With the technique of fatigue study, Taylor wanted to emphasize that rest is more important than work. | | | | | | | |
|  | a. | Both A and R are true and R is the correct explanation of A. | | b. | | Both A and R are true but R is not the correct explanation of A. | | |
|  | c. | A is true but R is false. | | d. | | Both A and R are false | | |
| **30** | Match the columns on the basis of nature of management:   |  |  | | --- | --- | | 1) Its principles have universal validity  and applicability  2) There are restrictions through an  examination for acquiring  educational degree | 1. Management as a profession 2. Management as a science 3. Management as an art | | | | | | | | |
|  | a. | 1(c ), 2 (a) | | b. | | 1 (b), 2 (c ) | | |
|  | c. | 1(b), 2(a) | | d. | | None | | |
| **31** | A firm is manufacturing Apparels and is running under heavy losses. To recover from the losses, the management thought of shifting the unit to a backward area where labour is available at a low cost. The management also asked the workers to work overtime without any additional payment and promised to increase the wages of workers after achieving its mission. Within a short period the company started earning profits because both the management and the workers honoured their commitments. From the following options, identify principle of management described in the above para. | | | | | | | |
|  | a. | Discipline | | b. | | Cooperation not individualism | | |
|  | c. | Esprit de corps | | d. | | Order | | |
| **32.** | A purchase manager of a company has to purchase 500 tons of raw material. Apart from the other suppliers in the market, his son also supplies that raw material. The manager purchases the raw material from the firm of his son at a rate higher than the market rate, which principle of management has been violated by this situation? | | | | | | | |
|  | a. | Unity of command | | b. | | Unity of direction | | |
|  | c. | Subordinating personal interest to general interest | | d. | | Equity | | |
| **33.** | 'Aapka Vidyalaya' believes in holistic development of students and encourages team building through a mix of curricular, co-curricular and sports. A committee of ten prefects was constituted to plan different aspects of the function. They all decided to use recycled paper for decoration. There was a spirit of unity and harmony and all members supported each other. With mutual trust and belongingness, the program was systematically planned and executed. Kartik, one of the prefects realized that unknowingly the group had applied one of the principles of management while planning and executing the program. He was so inspired by the success of the function that he asked his father to apply the same principle in his business. His father replied that he was already using this principle.  Identify the principle of management applied for the success of the program | | | | | | | |
|  | a. | Order | | b. | | Espirit de corps | | |
|  | c. | Division of Work | | d. | | Authority and Responsibility | | |
| **34.** | Davinder is a class twelfth commerce student in a reputed school in Punjab. Satinder is his elder brother who is doing his Masters in Hospital Administration from Delhi after completing his B.Sc. course. During vacations when Satinder comes home, Davinder shows him the business studies project that he is preparing on the topic ‘Principles of Management’. Satinder tells him that these principles are also a part of MBA course curriculum at the beginner’s level as they form the core of management in practice. This is because some principles lead to action but may not be readymade solutions. But he finds these principles different from those of pure science. In context of the above case  Outline the nature of principles of management. | | | | | | | |
|  | a. | General Guidelines | | b. | | Flexible | | |
|  | c. | Mainly Behavioral | | d. | | Contingent | | |
| **35.** | Aqualife Ltd. has decided to become the market leader in selling water bottles. The company  decides to take care of all the departments. The top management decides to set standards for all  the business activities right from the purchase of raw material to manufacturing and packaging of  the water bottles. Which technique of scientific management is used here? | | | | | | | |
|  | a. | Simplification | | b. | | Standardization | | |
|  | c. | Method study | | d. | | Differential piece wage system | | |
| **36** | Which of the following statements best describes mental revolution? | | | | | | | |
|  | a. | It implies change of attitude | | b. | | The management and workers should not play the game of one upmanship | | |
|  | c. | Both Management and workers require each other | | d. | | Workers should be paid more wages | | |
| **37.** | Mr. Ram is the C.E.O. in ‘Ram Lakhan General Pvt. Ltd.’ He is the head of the team making  plans for the company also. He gave several suggestions to the team out of which the two main suggestions were: First, Mr. Ram said that they had to face a lot of problem in getting the main raw material used in the company, but in the next year it was possible that they could get it easily. Secondly, in the second coming year the rate of bank interest was most likely to increase, which would affect the company’s costs. He laid emphasis on this matter that both of his remarks should be kept in view while preparing the plans. Clarify to which stage of the planning process the above event is related. | | | | | | | |
|  | a. | Setting objectives | | b. | | Developing premises | | |
|  | c. | Identifying alternative courses of action | | d. | | Evaluating alternative courses | | |
| **38** | Management is considered to be an art because | | | | | | | |
|  | a. | The principles of management have universal validity | | b. | | The principles of management have universal application | | |
|  | c. | Different principles of management are brought into effect differently by different managers | | d. | | It is not important for the practicing managers to be a member of a professional association | | |
| **39** | Planning is an activity which usually lowers down middle level management? | | | | | | | |
|  | a. | Creativity | | b. | | significance | | |
|  | c. | salary | | d. | | Worth | | |
| **40** | One of the following is not an importance of planning | | | | | | | |
|  | a. | Provides direction | | b. | | Promotes innovation | | |
|  | c. | Primary function | | d. | | Establishes standards | | |
| **41** | Which of the following statement is false with respect to planning? | | | | | | | |
|  | a. | Planning is closely connected with creativity and innovation | | b. | | It requires taking decisions. | | |
|  | c. | It is one of the managerial functions. | | d. | | None of the above | | |
| **42.** | In the questions given below are two statements labelled as Assertion (A) and Reason (R). In the context of the two statements, which one of the following is correct?  Assertion (A) The internal factors are generally regarded as controllable factors.  Reason (R) Since, the company has control over internal factors to make alternatives. | | | | | | | |
|  | a. | Both Assertion (A) and Reason (R) are True, and Reason (R) is the correct explanation of Assertion (A) | | b. | | Both Assertion (A) and Reason (R) are True and Reason (R) is not the correct explanation of Assertion (A). | | |
|  | c.. | Assertion (A) is True, but Reason (R) is False. | | d. | | Assertion (A) is False, but Reason (R) is True | | |
| **43** | Beni, after completing her MBA, took up a job a multinational company named “Fortio”. The company was paying good salary and perks to its employees. The wages were within the paying capacity of the company that provided the employees a reasonable standard of living. The company also had a good work-culture, and the behaviors of superiors was very good towards their subordinates. Beni was very happy in this organization, but due to long working hours she did not have time to cook her meals. She had to depend on outside found, which was deteriorating her health. She observed that this problem was faced by many of her colleagues, not only in her company but also in many other companies. This was because of increase in the number of working women and non-availability of hygienic home-cooked food. She identified this as a great opportunity and decided to give up her job to supply packaged home-cooked food to office goers at a reasonable price. At the end of the day, she also distributing the left-over food in the nearby night-shelters.  State the dimension of business environment being discussed above. | | | | | | | |
|  | a. | Technological Environment | | b. | | Economic Environment | | |
|  | c. | Legal Environment | | d. | | Social environment | | |
| **44** | ‘Konark Ltd.’ is an electric goods manufacturing enterprises situated in Shivpuri, Madhya Pradesh. It is earning a very low revenue in comparison to a competing electronic goods manufacturing enterprise, ‘Nova Ltd.’ situated in Mumbai. Both Konark’s and Nova’s operations are affected directly by the investors, customers, competitors, and suppliers, which are unique to their respective locations. In addition to this, individual forms of this field are affected indirectly by the factors like the money supply in the economy, composition of the families, the technological changes, etc. Identify the feature of the concept discussed in the above paragraph | | | | | | | |
|  | a. | Specific and General Forces | | b. | | Uncertainty | | |
|  | c. | Dynamic | | d. | | Relativity | | |
| **45** | According to the United Nations Environmental Agency, the world produces around 300 million tons of plastic each year, half of which constitutes single-use items. For this recycling over one billion plastic bottles every year to develop elements of the car’s interior, reducing the amount of plastic ending up in a land fill. The American car maker has revealed that their Romanian-built EcoSport SUVs’ carpets are made using 470 recycled single use plastic bottles. The process for making Ford EcoSport carpets involves shredding bottles and their caps into tiny flakes and then heating them to 260°C. Identify the dimension of business environment. | | | | | | | |
|  | a. | Economic dimension | | b. | | Social dimension | | |
|  | c. | Technological dimension | | d. | | Political dimension | | |
| **46** | Digi Locker is the country’s first secured cloud-based platform for the storage, issuance and verification of documents with the Driving License & Vehicle Registration System of the Road Transport Ministry. The integration of a government department with Digi Locker since its launch last year is one of the biggest of its kind. It will spare people the trouble of carrying licenses & vehicle papers, which can be accessed on phones using the Digi Locker app. Identify their lasted dimension of business environment | | | | | | | |
|  | a. | Economic dimension | | b. | | Social dimension | | |
|  | c. | Technological dimension | | d. | | Political dimension | | |
| **47.** | Vinny refused to buy an insulated lunch box for Rs.1500 as she felt that the real worth of the product was much less than its monetary value. Identify the factor related to pricing decision being described in the given case | | | | | | | |
|  | a. | Cost of the product | | b. | | The utility and demand | | |
|  | c. | Government and legal regulations | | d. | | Pricing objectives | | |
| **48** | Match the following:   |  |  | | --- | --- | | (a) Costs of raw material, labour and power. | i. Fixed cost | | (b) A sales person whose salary is Rs. 10,000 pm plus a commission of 5% on sales. | ii. Semi- variable cost | | ( c) Rent of the building | iii Variable Cost | | | | | | | | |
|  | a. | a-i,b-ii,c-iii | | b. | | a-i,b-iii,cii | | |
|  | c. | a-iii,b-ii,iii-a | | d. | | None | | |
|  | **SECTION C**  **Attempt any 10 questions only** | | | | | | | |
| **49** | The objective of the Marketing Department of ‘KOTEX Ltd.’ is to increase sales by 10 per cent  by offering discounts. But the finance department may not approve of such discounts as it means loss of revenue. These kinds of conflict arise in organizations because each department  performing activities in isolation from others and barriers between departments are becoming more rigid. Identify the point of importance of coordination to which this case is related: | | | | | | | |
|  | a. | Growth in size | | b. | | Functional differentiation | | |
|  | c. | Specialization | | d. | | None of the above | | |
| **50** | Suzy Enterprises Limited is planning to increase its sales by 25% in the next year. Identify the  feature of management being highlighted in the given statement. | | | | | | | |
|  | a. | Management is all pervasive | | b. | | Management is a goal-oriented process | | |
|  | c. | Management is a continuous process | | d. | | All the above | | |
| **51** | ABC Ltd. is engaged in producing electricity from domestic garbage. There is almost equal division of work and responsibilities between workers and the management. The management even takes worker’s confidence before taking important decisions. All the workers are satisfied by the good behaviors of the management.  State the management of principle described in the above paragraph. | | | | | | | |
|  | a. | Science is not a rule of thumb | | b. | | Cooperation not individualism | | |
|  | c. | Development of each and every individual to his greatest efficiency and prosperity | | d. | | None of the above | | |
| **52.** | “As a Managing Director, he formulates policies that aim at minimizing employee turnover and  maintaining organizational efficiency”. Which principle of management Amar is following? | | | | | | | |
|  | a. | Discipline | | b. | | Order | | |
|  | c. | Equity | | d. | | Stability of personnel | | |
| **53** | The financial reforms of Government of India as to “Make in India” have motivated many multinational firms to start producing their goods in India. These reforms have also helped young entrepreneurs to raise funds from financial markets and get technological support through collaborations. Domestic producers have also started working on efficiency and improvement in Quality as they foresee threats from foreign goods being made available in India.  Quoting lines from above, identify two importance of understanding environment in the business. | | | | | | | |
|  | a. | Tapping useful resources and Identify threats and early warning signal | | b. | | Tapping useful resources and assisting in planning and policy formulation | | |
|  | c. | None of them | | d. | | All of them | | |
| **54** | As a result of major government initiatives, more and more people are going ‘green’. In order to keep in line with the trend, ‘Clap away’ a carpet cleaning company has advertised that they only use natural cleaners that come from renewable resources and that all their service vehicles are hybrid vehicles that use both gas and electricity. Identify one of the points related to the importance of business environment and its understanding by a manager which is being highlighted in the above case. | | | | | | | |
|  | a. | It helps in assisting in planning and policy formulation. | | b. | | It helps in coping with rapid changes. | | |
|  | c. | It helps in improving performance. | | d. | | It enables the firm to identify opportunities and getting the first mover advantage | | |
|  | Read the following text and answer question number 55-60 on the basis of the same.  Raymond is a significant textile business worldwide known for its fabric quality and fitting suits. The brand now plans to customize its fabric to suit the Indian market. For this, the market experts narrow down to the traditional Indian material- “Khadi”. Khadi is a hand-woven, light, and comfortable fabric with some rich cultural and historical significance. Raymond, in its latest marketing strategy, tried to integrate Khadi in modern fashion. The marketing team adopted innovative advertising ideas make their product more appealing and relatable. The company had a corporate discussion with government body Khadi Village and Industries Commission (KVIC) that overlooks the production and distribution of khadi in India. Raymond company held exhibitions and events to create awareness about the product in Indian market. Initially to promote the product, they opened their own retail stores in metropolitan cities like Delhi, Mumbai, Kolkata and Chennai. It will cost the company ₹2000 crores annually. When the relationship manager of the company was asked about the reason of bearing so much extra cost, he replied that the company considered environmentally friendly techniques as the only solution to increasing pollution. The company feels by bearing extra cost it is fulfilling its responsibility | | | | | | | |
| **55** | Which element provides status symbol as the advantage to customer? | | | | | | | |
|  | a. | Branding | | b. | | Packaging | | |
|  | c. | Labelling | | d. | | Sales promotion | | |
| **56** | Raymond uses its own retail stores to attract its prospective customers. Which type of distribution channel is used by the company? | | | | | | | |
|  | a. | Zero-level | | b. | | One-Level | | |
|  | c. | Two-level | | d. | | Three-Level | | |
| **57** | Promotion refers to | | | | | | | |
|  | a. | Use of various gadgets to move forward | | b. | | Use of communication to inform the potential customers about the product | | |
|  | c. | Customers use various tools to know about the product | | d. | | Any reward given to producers | | |
| **58** | Corporate events and Exhibitions are part of: | | | | | | | |
|  | a. | Sales promotion | | b. | | Advertising | | |
|  | c. | Public relations | | d. | | Personal selling | | |
| **59** | Which concept of marketing management is being followed? | | | | | | | |
|  | a. | production concept | | b. | | product concept | | |
|  | c. | selling concept | | d. | | Societal marketing concept. | | |
| **60** | Marketing is called a process because it involves interaction of buyers and sellers. | | | | | | | |
|  | a. | Economic | | b. | | Legal | | |
|  | c. | Social | | d. | | Political | | |

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